For Your Safety

- **About our Team**: All Mote Education staff members are full-time employees. Our staff, interns and volunteers have all passed a VECHS background check. Our entire team has been trained on proper virtual learning safety practices.
- **Ratios**: OSM programs are led by Mote Educators, and we will have a minimum of two Mote Education team members online with your child at all times, whether we are in the larger Zoom meeting or a breakout room.
- **OSM Communications**: All written communications regarding the OSM program, prep for it or updates during your child’s OSM week will come from educationonline@mote.org. Please add this address to your email account to ensure you see any messages we send. Mote Education and its staff will not contact you with any information specific to your child, your registration, or anything else pertinent to your OSM program via any other means (i.e. social media). This is to ensure your child’s safety and privacy.
- **Communications between Mote Staff and your child**: Mote Education staff will only communicate directly with your child during each 3-hour session via Zoom audio, Zoom chat, or Zoom Q&A. Any ideas, questions, or suggestions participants have after their session has ended should be addressed with their Mote Educators the following day (we recommend writing them down on scratch paper to bring up in the next day’s session).
- **Sharing Contact Info**: It is not Mote’s intention to have our OSM participants share their contact info, however our programs are designed to be interactive and give participants a fun summer experience. While we will not encourage this at any point in our weeklong programs, we also know kids can easily give their social media handles or a phone number while communicating with their peers. Please speak to your child regarding this prior to the program so they follow your guidance regarding sharing this info.
- **Social Media**: We do not promote or encourage use of social media in any of our OSM programs, though we may discuss the role social media plays in technology, art, etc. We advise that all families adhere to Facebook, Instagram, YouTube, Twitter and other social media platforms’ age restrictions to ensure the safety of your child. We strongly encourage that parents/guardians are familiar with each platform’s individual Terms of Service.
- **Flipgrid**: We use a private, password-protected Flipgrid for some of our OSM programs. For more info, please see our Tech Check or visit flipgrid.com.
- **YouTube**: We may show educational videos via YouTube while screen-sharing during OSM. Please follow YouTube’s ToS should your child want to watch additional videos after OSM.
- **Zoom**: We use private, password-required Zoom Meetings for our programs. Our program sessions are led by two Mote Educators and are moderated by an additional Mote Education team member. We approve entry to each participant at the beginning of the day’s program, disable private chat, and are quickly able to handle any issue that may arise during the program.
Your Role & Responsibility

Your child’s safety and privacy is a top priority during our OSM programs. We have detailed the steps we are taking to ensure your child has a fun and secure experience with us. While we are practicing the best practices, it is up to you and your child to follow our guidelines to ensure everyone has an “OSM” time this summer!

- Parents/Guardians are responsible for their child’s participation in any of Mote’s OSM programs and all related outcomes, including but not limited to the use of materials in the at-home activities and use of various media.
- Adult supervision at home is advised during the OSM hands-on activities and experiments.
- We ask that parents/guardians, other family members (except for registered siblings) and other non-participants do not view the program or engage via the microphone or video, for the safety and privacy of all child participants.
- Parents/guardians should speak to their child regarding the appropriate use of social and other media, the sharing of any personal or private information on the Internet and in virtual learning or other settings, and they should monitor their child’s computer/device activity.
- Do not take photos or screenshots of the Zoom connections to uphold the safety and privacy of all child participants.
- We ask that all participants follow the Educators’ instructions during our OSM sessions and are mindful of their fellow peers. We foster mutual respect in all of our OSM programs.
- OSM is a bully-free zone. If you or your child has any concerns during your program week, please let us know immediately. Your reminder email will include important contact information. Any instances of threatening or inappropriate speech, messaging, or other behavior will be grounds for removal from the OSM program and forfeiture of any refund.
- Please read all waivers at time of registration to ensure the best experience for your child.
- Please follow the guidance from your local health officials regarding social distancing and other safety measures, and observe any state/city mandated restrictions.

Safety and privacy resources:
- Be Internet Awesome
- Safe and Secure Online
- Mote’s Terms of Use and Privacy

Have more questions? Please email us at educationonline@mote.org.

Updated 5/29/2020: This guide is subject to updates. Families will receive the most up-to-date version in their reminder emails.