Tech Checklist

Minimum Requirements

- An internet ready or wifi-enabled device such as a PC, laptop, tablet, or phone
- Reliable internet access (to allow for connection via Zoom meetings for 45-90 minutes at a time, twice per day)
- Zoom downloaded on your chosen device
- A quiet, comfortable space so you can hear us and we can hear you! This is an INTERACTIVE program, so we will all be speaking at different points and it’s important that we are not distracted by loud background noises.
- An appropriate, neutral background (can be virtual)

Not Required But Helpful

- Good lighting, so we can all see you!
- A printer
- Headphones with a microphone (especially helpful if you have a lot of people in your home, we can still hear you and you can hear us, without any background noise or voices)

OSM Tech Tips

➔ Please sign into the Zoom meeting with only your first name and last initial.
➔ If you cannot hear your Educator or other participants, first check your audio. Your volume may be off or your headphones may not be properly plugged in. If you still cannot hear everyone else, use the chat area to connect with the Mote moderator and they will assist you.
➔ If your connection is frozen or the video is choppy, you may need to log-off and connect again. If you are still having an issue with the connection and are unable to try a different location in your home, contact us via phone or text and we will try to help you reconnect.
➔ If you have a question while someone else is speaking, please use the “raise your hand” button or physically raise your hand so we can see you have something to say.
➔ Your educator will answer any questions related to your Zoom connection on the first day we meet.
All About Zoom

Keeping your child safe online is our priority. Our Zoom connection is private, password-protected, and moderated by Mote Staff. We utilize a Waiting Room to manually approve entry to the program at the start of each session as an extra layer of protection to ensure only our registered participants gain access. Private chat is also disabled for these programs.

When you register for one of our OSM programs, you will receive a link for your Zoom meeting in your confirmation email. This is the link you will use to join on the first day of your program. We recommend clicking on it and registering with Zoom if you have not previously done so. Downloading Zoom doesn't take a long time, but it's helpful to have it done before the day your OSM program begins. One week before your program starts, we will send a reminder email which contains important information regarding your upcoming OSM program, along with a password for your Zoom Meeting. The link and the password will be the same for the entire week.

On the first day of your program, you will use that Zoom meeting link and then enter the password. We ask that everyone has their video on so we can ensure participants are supposed to be there, and that everyone is actively engaged. Your microphone will be muted when you enter (this is helpful in case you happen to join us a few minutes late!). Please keep this in mind if you need others to hear you.

For more information about Zoom, please visit zoom.us.

All About Flipgrid

Flipgrid is a free, education-focused platform that educators use to create and share videos and photos. Your child may have already used this platform in school. Some of our OSM programs will utilize a password-protected, private Flipgrid to share their media projects as well as their at-home experiments and activities. Check out Flipgrid’s privacy policy.

For questions on tech requirements, OSM Zoom connections, or anything else, please email educationonline@mote.org or call 941-388-4441, dial 2 then extension 348.

Updated 5/20/2020: This guide is subject to updates. Families will receive the most up-to-date version in their reminder emails.