

Adopt an Animal FAQ

1. What animals are available for adoption?

Octopus, Alligator, Sea Turtle, Shark, Seahorse, Manatee, Otter, Jellyfish

2. Can I adopt a specific animal that lives at Mote Aquarium?

When you chose to adopt an animal you are sponsoring the species, not an individual animal. The funds raised through the program are used to care for the thousands of animals that call Mote Aquarium home.

3. What are the different levels and what do they provide?

- E-Pal (\$30):
 - Adoption certificate
 - Animal photo / fact card
 - Letter from the animal's caregiver
- Buddy (\$100)
 - Plush animal
 - Adoption certificate
 - Animal photo / fact card
 - Letter from the animal's caregiver
 - Adopt-an-animal window cling
- Deluxe (\$150)
 - Plush animal
 - Adoption certificate
 - Animal photo / fact card
 - Letter from the animal's caregiver
 - Adopt-an-animal window cling
 - Mote Logo sticker
 - "The Lady and the Sharks" book, written by Mote founder Eugenie Clark
 - Canvas Mote logo tote bag
 - Custom greeting card (customer can specify Christmas, birthday, anniversary, etc. with a custom personal message inside.)

4. How long will it take for the package to arrive?

- If you purchased the \$30 level, you will receive an email containing the adoption certificate and animal fact sheet. This can take 1-3 days.
- If you purchased the \$100 level, you will receive your package within 1-2 weeks.

5. Is shipping and handling included in the \$100 fee?

Yes, your donation covers the shipping of your package.

6. Can I purchase an animal to adopt as a gift for someone?

Yes, adopting an animal is a great gift idea for people of all ages! You can even adopt an animal on behalf of a classroom, business or family. Looking for a unique last minute gift idea? Purchase our \$30 level!

7. Is the fee to adopt an animal a one-time fee or recurring?

The adoption fee is a one-time fee.

8. Can I adopt if I am outside the US?

Unfortunately, for the \$100 plush adoption we are unable to ship outside of the US.

We are able to do the \$30 e-adoption if the page loads, however, please note that in some countries the adopt IP address is blocked as it is considered a 'shopping site'. If the page does not load, we are unable to do the e-adoption.

9. Can I adopt more than one animal?

Yes! But please be aware that our system may decline your second adopt with a 'duplicate' error.

Please wait at least one hour in between purchases OR please use two different payment methods. If you have more than two adoptions or need to place the orders sooner, we can override the duplicate error and ring you up over the phone. Please call 941-388-4441, ext. 373. Please be aware there is a higher call volume during holidays.

Please note!!

Plush toys are subject to change based on product availability.