

Endless Oceans Tech Checklist

Minimum Requirements

- An internet ready or wifi-enabled device such as a PC, laptop, tablet, or phone (we highly recommend connecting via a desktop/laptop)
- Reliable internet access (to allow for connection via Zoom 120 minutes at a time)
- Zoom downloaded on your chosen device
- A quiet, comfortable space so you can participate fully. Headphones are not required, but you may hear us and we may hear you better if you do use them.

Tech Tips

- If you cannot hear the program, first check your audio. Your volume may be off or your headphones may not be properly plugged in. If you still cannot hear everyone else, use the chat area to connect with Mote staff and they will assist you.
- If your connection is frozen or the video is choppy, you may need to log-off and connect again. Connecting from a different location within your home may also be helpful.
- For tech support or other related questions, use the chat space.

All About Zoom

Our Zoom connection is a private, password-protected Meeting, hosted by our Mote Educators. Participants will be seen and heard by everyone in attendance. You will need to ensure your camera is enabled with Zoom prior to the program (see link below for general Zoom assistance). We do recommend keeping your microphone on silent unless you are speaking. This prevents any background noise from distracting others.

When you register for Mote's Endless Oceans (Virtual), you will receive a link for your Zoom meeting in your confirmation email. This is the link you will use to join on the day of your program. We recommend clicking on it and registering with Zoom if you have not previously done so. Downloading Zoom doesn't take a long time, but it's helpful to have it done before your program begins.

For more information about Zoom, please visit zoom.us.

For questions on tech requirements or Zoom connections, please email educate@mote.org.

Updated 7/30/2020: This guide is subject to updates. Participants will receive the most up-to-date version in their confirmation emails.

