Frequently Asked Questions

**Will the tours of the Aquarium and Marine Mammal Center be guided?**
We try our best to have a volunteer assist your group, however our tours are not guided. Volunteers help with timing and the flow of the day. We do have volunteer docents located throughout our facilities to answer questions about our exhibits.

**Can a student or teacher use a Mote membership?**
Mote Memberships are not valid for school visits including field trips and self-guided tours.

**Who is a chaperone?**
Any adult accompanying your group is considered a chaperone. This includes teachers, other school staff members, and parents/guardians. Every chaperone must be accounted for on your invoice. Additional information regarding our chaperone policies can be found on your Field Trip Agenda.

**What do the students need to bring for their field trip?**
If your group will be completing worksheets, doing a scavenger hunt, or drawing while they tour the Aquarium and Marine Mammal Center, we recommend you bring clipboards for the students. Please make sure they do not use the exhibit glass or walls of our facilities to write on their papers.

Students should dress for the weather, as they will be outdoors for parts of their field trip. Field trips run rain or shine. A raincoat and/or sweater, sunscreen, comfortable clothes and proper shoes are recommended. The only programs that require special items are our water ones: Exploring the Bay and Field Sampling Techniques. Students and chaperones must come prepared for these water programs. Find out what to bring and what to wear here. Contact Brad Tanner (btanner@mote.org or 941-388-4441 ext. 351) for questions about curriculum and content of your field trip program.
Who do we contact if we need to reschedule, have questions about an invoice, payment, or to make changes to an invoice?

Please email educate@mote.org for any requests to reschedule, cancel, or make changes to your invoice. **Requests must be in writing and will not be considered otherwise.** Please keep in mind our schedule fills quickly, and rescheduling is often difficult. Groups who reschedule may be subject to a $25.00 processing fee. For questions about payment, please contact Lauren Markham at 941-388-4441 ext. 348 or email educate@mote.org.

Who do we contact if we are running late on the day of our field trip?

Please call Brad Tanner (941-388-4441 ext. 351) and leave a message detailing your group’s name and expected arrival time. We will do our best to accommodate your group and maintain your agenda as much as possible following a late arrival.

**ADDITIONAL RESOURCES**

**Do you have pre and post activities?**

Yes, please contact Brad Tanner (bradtanner@mote.org) to request these for your class.

**Can you recommend any additional supplemental opportunities for our class?**

We have several ways you can further the impact of a field trip to Mote, by bringing us into your classroom! Find out more:

- Introduce your students to Mote or conclude your unit with a SeaTrek program, visit mote.org/seatrek.
- Request a bone kit for your classroom or schedule an outreach before or after your field trip, visit mote.org/outreach.
- Visit mote.org/research to find extensive information about our research programs.
- Check out Mote Education’s YouTube channel for videos and activities.