



Mote Homeschool Days and At Home With Mote Cancellation Policy

As of 8/1/2020, we have a new cancellation policy. This policy applies to ALL Homeschool Day Programs. This policy is detailed in the registration form and a copy of this policy will be included in your registration confirmation email for your reference.

ONSITE PROGRAMS

THERE ARE NO REFUNDS ON MOTE HOMESCHOOL DAYS. IF YOU MUST WITHDRAW YOUR PARTICIPATION OR CHANGE THE NUMBER OF STUDENTS PARTICIPATING AND YOU DO SO MORE THAN TWO WEEKS IN ADVANCE. YOU WILL RECEIVE A CREDIT THAT MAY BE USED FOR A FUTURE MOTE EDUCATION PROGRAM (HOMESCHOOL DAYS, SPRING BREAK, WINTER BREAK OR SUMMER CAMPS, AND ANY VIRTUAL PROGRAMS). ANY CHANGES OR CANCELLATIONS MUST BE MADE IN WRITING TO EDUCATE@MOTE.ORG.

CHANGES OR CANCELLATIONS WITHIN TWO WEEKS OF THE PROGRAM AND NO-SHOWS WILL BE CHARGED IN FULL (EXCEPTIONS MADE FOR ILLNESS WHEN NOTICE VIA EMAIL IS PROVIDED BEFORE THE PROGRAM).

IF MOTE HAS TO CANCEL OR POSTPONE ANY HOMESCHOOL DAY PROGRAM, YOU WILL RECEIVE A CREDIT TO ATTEND AT A FUTURE DATE OR TO USE FOR ANY OF THE PREVIOUSLY MENTIONED MOTE EDUCATION PROGRAMS.

VIRTUAL PROGRAMS

IF YOUR CHILD IS UNABLE TO ATTEND A VIRTUAL PROGRAM THEY ARE REGISTERED FOR, YOU MAY REQUEST A CREDIT IN WRITING TO EDUCATE@MOTE.ORG UP TO ONE HOUR BEFORE THE START OF THE PROGRAM. YOUR CREDIT MAY BE USED TOWARD A FUTURE AT HOME WITH MOTE PROGRAM OR ANY OF THE ABOVE MENTIONED MOTE EDUCATION PROGRAMS. REQUESTS FOR REFUNDS MADE WITHIN AN HOUR OF THE START OF THE PROGRAM OR ANYTIME THEREAFTER WILL NOT BE HONORED.

WE WILL NOT GRANT PARTIAL CREDITS/REFUNDS FOR ANY TECHNICAL ISSUES ON THE USER END. IF MOTE MUST CANCEL THE PROGRAM FOR ANY REASON, INCLUDING TECHNICAL DIFFICULTIES, WE WILL CREDIT YOUR ACCOUNT.

ALL HOMESCHOOL PROGRAM RELATED CREDITS ARE GOOD THROUGH DECEMBER 2021.

