



## Mote Membership FAQ

- Are there any requirements for being a member?
  - o Yes, members must be at least 16 years old and have a valid photo ID.
- How many names can I put on a membership card?
  - o An individual membership (loggerhead) is limited to one named member; all other levels can have up to two named members. One of the listed members **must** be present in order to use the membership.
- How long is my membership good for?
  - o Your membership will be valid for one year from the date you purchased it.
- How do I purchase a Mote Membership?
  - o There are four ways to purchase a membership:
    - Visiting our [website](#)
    - Visit the membership desk in admissions between 10am – 5pm, 365 days a year
    - Call our membership office at (941) 388-4441, ext. 373
    - Mail in a payment
- When will I get my membership card?
  - o You will receive your membership card in 5-10 business days.
- I want to become a Mote member, but I want to use my membership today, is that possible?
  - o Yes, you have two options:
    - If you purchase the membership on our website, you will automatically receive an email confirmation that you can use to gain entrance to Mote Aquarium and any of the reciprocal locations until you receive your membership card.
    - If you purchase the membership on site, you will be given a temporary card that you can use to gain entrance to Mote Aquarium and any of the reciprocal locations until you receive your membership card.
- How many membership cards will I receive?
  - o Each membership level comes with one membership card, if you wish to have an additional card; there will be an additional \$5 fee annually.
- Can my babysitter or nanny take my children to the aquarium without me?
  - o Yes, you have two options:
    - List your babysitter or nanny as one of the named members on the membership

- Purchase the caretaker option, which can be added to the family or family plus and above levels, for an additional \$30. The caretaker will be issued a membership card to be used when accompanying member's children under the age of 16. Must present valid ID.
- Can I purchase a membership as a gift for someone?
  - Yes, you may purchase a gift membership by:
    - Visiting our [website](#)
    - Visit the membership desk in admissions between 10am – 5pm, 365 days a year
    - Call our membership office at (941) 388-4441, ext. 373.
    - Mail in a payment
- Is my membership good at any other attractions?
  - Your membership entitles you to discounted admission at more than 100 zoos, aquariums and gardens throughout North America. For the complete list, please [click here](#).
- Is my membership payment tax-deductible?
  - Yes, your Mote Membership is 100% tax deductible.
- Can I transfer my membership to someone else?
  - No, memberships are non-transferable and one of the named member(s) needs to be present in order to receive the membership benefits.
- What if I have misplaced or lost my membership card?
  - You may order a replacement card for \$5 on our [website](#) or by calling us in the office at (941) 388-4441, ext. 373.
- Can I still visit Mote Aquarium if I've misplaced my membership card?
  - Yes, simply present your valid photo ID and we can verify your membership. If you attend a reciprocal location, you will need to present the membership card and a valid photo ID.
- Can I lend my membership card to a friend or family member?
  - No, memberships are non-transferable and one of the named member(s) needs to be present in order to receive the membership benefits.

Should you have any questions about your membership or about purchasing/renewing your membership, please do not hesitate to contact us at (941) 388-4441, ext. 373 or [membership@mote.org](mailto:membership@mote.org).