

- **Are there any requirements for being a member?**
Yes, members must be at least 16 years old and have a valid photo ID.
- **How many names can I put on a membership card?**
You can put up to two names on your membership card (excludes Loggerhead level); one of the named individuals **must** to be present in order to use it.
- **How long is my membership good for?**
Your membership will be valid for one year from the date you purchased it.
- **How do I purchase a Mote Membership?**
There are four ways to purchase a membership:
 - Visiting our [website](#)
 - Visit the membership desk in admissions between 10am – 5pm, 365 days a year
 - Call our membership office at (941) 388-4441, ext. 373
 - Mail in a payment
- **When will I get my membership card?**
You will receive your membership card in 5-10 business days.
- **I want to become a Mote member, but I want to use my membership today, is that possible?**
Yes, you have two options:
 - If you purchase the membership on our website, you will automatically receive an email confirmation that you can use to gain entrance to the Aquarium or any reciprocal.
 - If you purchase the membership on site, you will be given a temporary card that you can use to gain entrance to Mote Aquarium and any of the reciprocal locations until you receive your membership card.
- **How many membership cards will I receive?**
Each membership level comes with **one** membership card, if you wish to have an additional card; there will be an additional \$5 fee annually.
- **Is my membership good at any other attractions?**
Your membership entitles you to discounted admission at more than 100 zoos, aquariums and gardens throughout North America. For the complete list, please [click here](#).
- **Can I lend my membership card to a friend or family member?**
No, memberships are non-transferable and one of the named member(s) needs to be present in order to receive the membership benefits.

- **Can my babysitter or nanny take my children to the aquarium without me?**
Yes, you have two options:
 - List your babysitter or nanny as one of the named members on the membership
 - Purchase the caretaker option, which can be added to the Party of 4 (Manatee family) and above levels, for an additional \$30. The caretaker will be issued a membership card to be used when accompanying member's children under the age of 16. Must present valid ID.

- **How do I use my guest passes?**
 - Guest passes are **only** available for the new level pricing
 - New and renewing members **cannot** use the guest passes the same day the membership is purchased
 - Member cardholder **must** be present to use the guest passes
 - Valid for general admissions only, **excludes all events**

- **Can I purchase a membership as a gift for someone?**
Yes, you may purchase a gift membership by:
 - Visiting our [website](#)
 - Visit the membership desk in admissions between 10am – 5pm, 365 days a year
 - Call our membership office at (941) 388-4441, ext. 373.
 - Mail in a payment

- **Can I transfer my membership to someone else?**
No, memberships are non-transferable.

- **What if I have misplaced or lost my membership card?**
You may order a replacement card at the membership desk in admissions for \$5 by calling us in the office at (941) 388-4441, ext. 373.

- **Can I still visit Mote Aquarium if I've misplaced my membership card?**
Yes, present your valid photo ID at the desk. If you attend a reciprocal location, you will need to present the membership card and a valid photo ID.

- **How do I register my membership account online?**
Visit our [website](#) to register, you will need your membership number from your card. Please [click here](#) for step by step instructions on how to register your account. If you cannot locate your card, please call the membership office.

Should you have any questions about your membership or about purchasing/renewing your membership, please do not hesitate to contact us at (941) 388-4441, ext. 373 or membership@mote.org.